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RESPONSE UNDER 37 CFR 1.116-
EXPEDITED PROCEDURE EXAMINING
GROUP 2152

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF

RONALD K. DOBES, ET AL.

: EXAMINER: ZHONG, CHAD

SERIAL NO: 09/784,074

:

FILED: FEBRUARY 16, 2001

: GROUP ART UNIT: 2152

FOR: SYSTEM, METHOD, AND
COMPUTER PROGRAM PRODUCT FOR
SUPPORTING MULTIPLE SERVICE
PROVIDERS WITH AN INTEGRATED
OPERATIONS SUPPORT SYSTEM

RECEIVED

DEC 14 2004

Technology Center 2100

AMENDMENT UNDER 37 CFR § 1.116

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated September 10, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 33 of this paper.